

<b>Investor Complaints Report</b>												
<b>Redressal of Complaints received against Mutual Funds (MFs) during April-15 to March-16</b>												
Name of Mutual Fund : Birla Sun Life Mutual Fund												
Total Number of Folios : 2927477 (Live as on March 31, 2016)												
Complaint Code	Type of Complaint#	(a) No. of complaints pending at the beginning of the year	(b) No. of Complaints received during the year	Action on (a) and (b)								
				Resolved				Non Actionable *	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	0	68	68	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of Dividend	0	9	9	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	19	19	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	14	14	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	0	0	0	0	0	0	0	0	0	0	0
II C	Data corrections in Investor details	0	247	247	0	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	15	15	0	0	0	0	0	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	14	14	0	0	0	0	0	0	0	0
IV	Others** (Purchase)	0	107	107	0	0	0	0	0	0	0	0
V	Others** (SIP)	0	466	466	0	0	0	0	0	0	0	0
VI	Others** (Soa to Demat)	0	203	203	0	0	0	0	0	0	0	0
VII	Others**STP	0	32	32	0	0	0	0	0	0	0	0
VIII	Others**Switch	0	21	21	0	0	0	0	0	0	0	0
IX	Others**SWP	0	1	1	0	0	0	0	0	0	0	0
Total			1216	1216								

# including against its authorized persons/ distributors/ employees, etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

\*\* If others include a type of complaint which is more than 10% of overall complaint, provide that reason separately

This statement is reviewed and approved by the Trustee's on May 26, 2016