

**Investor Complaints Report**
**Redressal of Complaints received against Mutual Funds (MFs) for FY April-2017 to March-2018**
**Name of Mutual Fund : Aditya Birla Sun Life Mutual Fund**
**Total Number of Folios : 6049280 (Live as on March 31, 2018)**

Complaint Code	Type of Complaint#	(a) No. of complaints pending at the beginning of the year	Action on (a) and (b)									
			(b) No. of Complaints received during the year	Resolved				Non Actionable *	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	2	8	10	0	0	0	0	0	0	0	0
I B	Interest on delayed payment of Dividend	0	61	61	0	0	0	0	0	0	0	0
I C	Non receipt of Redemption Proceeds	0	13	13	0	0	0	0	0	0	0	0
I D	Interest on delayed payment of Redemption	0	36	36	0	0	0	0	0	0	0	0
II A	Non receipt of Statement of Account/Unit Certificate	0	0	0	0	0	0	0	0	0	0	0
II B	Discrepancy in Statement of Account	7	602	608	0	0	0	0	1	0	0	0
II C	Data corrections in Investor details	0	71	70	1	0	0	0	0	0	0	0
II D	Non receipt of Annual Report/Abridged Summary	0	0	0	0	0	0	0	0	0	0	0
III A	Wrong switch between Schemes	0	30	26	0	0	0	0	4	0	0	0
III B	Unauthorized switch between Schemes	0	0	0	0	0	0	0	0	0	0	0
III C	Deviation from Scheme attributes	0	0	0	0	0	0	0	0	0	0	0
III D	Wrong or excess charges/load	0	0	0	0	0	0	0	0	0	0	0
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	0	14	14	0	0	0	0	0	0	0	0
IV	Others**											
V	Others(Purchase)	7	143	148	0	0	0	0	2	0	0	0
VI	Others(SIP)	12	624	635	1	0	0	0	0	0	0	0
VII	Others(Demat)	0	64	63	0	0	0	0	1	0	0	0
VIII	Others(STP)	2	80	82	0	0	0	0	0	0	0	0
IX	Others(switch)	0	11	9	0	0	0	0	2	0	0	0
X	Others(SWP)	0	14	14	0	0	0	0	0	0	0	0
	<b>Total</b>	<b>30</b>	<b>1771</b>	<b>1789</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>

# includes complaints against its authorized persons/ distributors/ employees. etc.

\*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund

\*\* If others include a type of complaint which is more than 10% of overall complaint, provide that reason separately

This statement is reviewed and approved by the Trustee's on May 30, 2018